

Dittmer Collision Repair

QUALITY POLICY

Dittmer Collision Repair is committed to providing the highest possible customer care and providing customers with the best service and products through the effective implementation and maintenance of the CRA Quality Assurance Programme.

This commitment will assist us to:

- ✓ Continually look for improvements to our systems and the standard of service and products provided to customers
- ✓ Provide efficiencies to the business so that we are both competitive and profitable
- ✓ Provide staff with the training, resources and environment to ensure that they perform to their best and can contribute to the overall improvements of all aspects of our business
- ✓ Provide a management framework that will enable us to monitor and control our performance with regards to meeting the expectations of our customers
- ✓ Comply with all relevant laws and regulations relating to the industry

Signed: _____

Date: _____

Director / Owner / Manager